

IPSSEOA
INDIRIZZO ACCOGLIENZA TURISTICA
PROGRAMMA CLASSE TERZA
DISCIPLINA: INGLESE

Module 1 : The hospitality industry

- The hospitality world
- History of hospitality
- Types of accommodation
- Hotel ratings
- Hotel arrangements
- How to make a phone call
- Asking for different kinds of accommodation
- Northern Italy

Module 2 : Suitable accommodation

- Hotel rooms
- Types of bed
- Asking and answering about availability
- How to write a formal letter: parts of a letter
- Inquiry
- Central Italy
- Describing a city
- Writing an itinerary/a tour

Module 3 : The reception area and the check-in

- Welcoming the guests at the check-in desk : voucher and registration card
- The reception area
- Meals in the hotel

- Hotel facilities
- How to speak about hotel rates
- How to receive a booking
- Describing a hotel
- Southern Italy
- Campania

Module 4 : Promoting our territory

- Traditions, gastronomy and tourism
- Giving tourist information
- Giving information about regional specialities
- Explaining traditions and crafts
- Traditional feasts and events

Grammar Revision

- Simple Present and Present Progressive
- Past Simple and Past Progressive
- Question words used as subject and object
- Verbs followed by direct and indirect object
- Main linkers
- Question tags
- Agreement and disagreement